

Release Date
21-05-2009

Grant Instruments
(Cambridge) Ltd
Shepreth
Cambridgeshire
SG8 6GB England

Tel: +44 (0)1763 260811
Fax: +44 (0)1763 262410
www.grant.co.uk

Technical Notification

OQ610 series USB driver compatibility with 64-Bit Vista

This is related to the OQ610 USB driver not being installed on Microsoft Windows 64-bit Vista operating system.

Issue: OQ610 USB driver will not install.

Symptoms: USB driver is not installed correctly.

O/S Affected: This only affects **64-bit** Vista operating systems all other operating systems including **32-bit** Vista the driver will install correctly. To check the version of your operating system, enter the Control Panel then System and Maintenance and System the O/S can be found under System type.

Solution: Currently the only solution would be to have the operating system loaded as 32-bit Windows Vista

Contact: Should you have any questions regarding this problem notification then please do not hesitate to contact your local dealer or the Grant Instruments technical support department. acquisitiontech@grant.co.uk



INVESTOR IN PEOPLE



Certified to: ISO 9001:2000
Certificate No. FM 24301
Registered in England No. 658133
Registered office: address as above